

Terms & Conditions

Last updated: 27.08.2025

Welcome to HopAgent! By using our website and services, you agree to the following terms and conditions. Please read them carefully.

1. General Information

HopAgent (“we”, “us”, “our”) provides sales support, marketing services, events, and merchandise sales. These Terms & Conditions govern the use of our website, services, and shop. By accessing or using our site, you accept these terms.

2. Services

- Services may include sales representation, marketing support, beer tastings, tap takeovers, and other events.
 - All services are agreed upon separately in writing or by confirmed order.
 - Pricing is tailored case by case and will be agreed upon with each client.
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3. Merchandise Shop

- HopAgent sells non-alcoholic merchandise (e.g., apparel, accessories, printed materials).
 - Due to Finnish alcohol laws, we do not sell alcoholic beverages online.
 - Prices include VAT where applicable. Shipping costs will be added at checkout.
 - Returns: You may return unused merchandise within 14 days of receiving your order. The customer is responsible for return shipping costs unless the product is defective.
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4. Events

- For tastings, tap takeovers, and other events, a written agreement will define the scope, fees, and responsibilities.
 - If the customer cancels less than 7 days before the agreed event, HopAgent reserves the right to charge up to 50% of the agreed fee.
 - HopAgent is not responsible for delays or cancellations caused by circumstances beyond our control (force majeure).
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5. Payment

- Invoices are due within 7 days unless otherwise agreed.
- Late payments may incur reminder fees and statutory interest.

6. Liability

- HopAgent provides services with professionalism and care. However, we are not liable for indirect damages, loss of profit, or third-party actions.
- Our liability is limited to the amount paid for the specific service or product.

7. Intellectual Property

- All content on this website (logos, texts, images, designs) is owned by HopAgent or its partners. Unauthorized use or reproduction is prohibited.

8. Privacy & Data Protection

- By using our site and services, you agree to our Privacy Policy. We process personal data in compliance with applicable laws.

9. Governing Law

These Terms & Conditions are governed by Finnish law. Any disputes will be handled in Finnish courts.

10. Contact

If you have any questions about these Terms & Conditions, please contact us:

 info@hopagents.com